

Reporting Fraud

The sooner your report fraud or identity theft, the faster The Bank of Delmarva, other financial institutions and the authorities can take steps to assist you. If you become a victim of fraud, do the following:

- Call The Bank of Delmarva and let us know your identity has been compromised or stolen.
- Call any other financial institution(s) you deal with and make them aware of the situation.
- Call your credit card companies and ask that access to your accounts be restricted. Open new accounts if necessary.
- Check through your personal documents to determine what items are missing.
- If checks are missing from your checkbook, issue stop payments on each check or close your account.
- If your driver's license is stolen, call your local Department of Motor Vehicles office.
- If your Social Security Card is stolen, call the Social Security Administration.
- Ask to have your account numbers, PINs, and passwords changed immediately.
- Ask your bank, brokerage firms and credit card companies to review transactions on all of your accounts.
- File a report with the police and get a copy of it for your records.
- Document what happened when and to whom you spoke.

If you have any questions or concerns about fraud or identity theft, call The Bank of Delmarva at 410-548-7892 or 800-787-4542.