

Mobile Banking Security Tips:

At The Bank of Delmarva, we take safeguarding your personal and financial information very seriously. Here are a few simple tips to help protect your information while using mobile banking:

Do...

- Set a strong account password that has at least one number and capitalized letter. Do not use your name, birth date or other easily identifiable personal information in your password to avoid hacking.
Try to change your password frequently, usually every 30 days
- Treat your phone like a computer by downloading security patch updates and antivirus software on your phone.
- Always secure your phone and SIM card (subscriber identity module) with a password. If your phone is ever lost or stolen, it will protect your private and secure information
- Only download applications from trusted sources. Make sure to download updates regularly, as often times these include fixes to security flaws
- Read an application's privacy policy to be aware of what they are doing with your private information
- Take note of pop-up notices and other alerts that may be warning you about security issues or leaving trusted sites
- Delete text messages from your bank once you've read them
- Always log off completely after using a mobile banking site or application
- Make sure to clear out all information on your phone before discarding it

DON'T...

- Send your personal information or online banking credentials via e-mail or text, as both are easy to intercept
- Enter personal information unless there's an "s" after http, which indicates that the site is secure. Also, look for security symbols such as an icon of a lock

- Bank or shop online while on a smartphone when using unsecured, public WiFi access
- Set your phone settings to auto-fill User ID's or Password information
- "Jailbreak" your iPhone, which means you are freeing it from the limitations imposed on it by your carrier and can open your iPhone up to malware
- Click on any links in e-mails that claim to be from your bank. Instead go to your bank's website directly to log in